

Salesforce (SFDC)

Mode of Training: Online Training

Name of Trainer: Mr. Srinivas

Course Curriculum



SFDC Testing Curriculum

Overview of Testing

- Definition
- Importance of Testing

Concepts of Testing

- Software Development Life Cycle (SDLC)
- Software Testing Life Cycle (STLC)
- Defect Management Life Cycle/ Bug Life Cycle
- Different types of testing

Agile Test Management Approach

- Overview on Test Management tools
- Different types of Test Management tools
- Jira Align (Agilecraft/Jira)
- Test Planning
- Test Execution process
- Defect Life Cycle

Introduction to CRM

- What is CRM?
- Why CRM matters?
- Life without CRM
- Benefits of CRM
- CRM & the Cloud Computing Revolution
- What is CRM System?
- CRM Systems for a Modern World

SFDC Overview

- Why choose Salesforce?
- Introduction to Salesforce.com (SFDC)
- Salesforce architecture
- SFDC modules
- What is APEX?

SFDC testing

- What is Salesforce Testing?
- Why Salesforce testing?
- Types of Salesforce Testing
- Levels of Testing in Salesforce
- Salesforce Testing Process
- Salesforce Testing challenges
- Best practice for Salesforce testing
- Roles and Responsibilities of a Salesforce Tester
- Salesforce Testing: Client Challenges

Salesforce Real time Project

- Sample Salesforce Test Scenarios
- Understand your role in Real-time project
- Own the project Experience with your role